

Manchester Vaccination Sites - Volunteer Marshalls

We are looking for caring and compassionate volunteers to help with the safe and smooth operation of COVID-19 vaccination sites.

You do not need previous healthcare experience for this role. We are looking for people with a variety of skills and experience. This opportunity might appeal to:

- A resident who is interested in volunteering in their neighbourhood.
- People with language skills who can support Manchester's diverse communities.
- Existing volunteers from a voluntary /community group.
- Support workers or those who have experience of working with people face-to-face.
- People with counselling or mental health support skills.

Please note that:

- You may not be called upon.
- You may be called upon at short notice.
- Sessions will be flexible and in 4-hour slots (first session may be longer due to induction)
- An induction briefing and Personal Protective Equipment (PPE) will be provided.
- Additional training opportunities may be available to volunteers who are interested.
- Expenses, including travel, refreshments and parking will be fully reimbursed.

Volunteer Role: Covid19 Vaccine Site Support

Based at various COVID-19 vaccination sites in Manchester. These are being developed across south, central and north Manchester.

Manchester's Primary Care Networks will host COVID-19 vaccination sites across the city. Each site will be required to deliver a high volume of vaccines to Manchester residents in a COVID-safe, professional and efficient manner. Site teams will consist of clinical and non-clinical staff, such as GPs, nurses, health care assistants, administrators and site stewards.

The role of a COVID-19 volunteer marshall is essential in the delivery of the COVID-19 vaccination. This volunteer role provides a great opportunity for individuals to be a part of a high-performing team involved in the vital efforts to stop the spread of Coronavirus.

The named site will fully support volunteers. We will be flexible around scheduling to suit your availability and work around other commitments.

There will be an opportunity to connect with your local Health Development Co-ordinator and get involved in improving the health and wellbeing of your neighbourhood.

Objective of the volunteer marshall role

- To support the smooth, safe and efficient running of the Covid19 vaccination clinics.

Main duties and responsibilities

- Maintaining a visible presence in and around the vaccination site, promoting a positive, reassuring and professional image of the service.
- Helping to maintain a clean and tidy environment.
- Managing queues into the clinic and waiting areas in a COVID-safe, professional and friendly manner.
- Ensuring individuals are following COVID-19 measures, including social distancing, hand washing and face coverings.
- Maintaining the flow of traffic into a car park and welcoming people on arrival
- Providing information to residents on the vaccination process and COVID-19 measures required.
- Ensuring individuals are taken to the waiting area for 15 minutes observation and are informed when to leave.
- Ensuring individuals leave the clinic safely and with the required post-vaccination information.

Person Specification

- Empathetic and caring nature
- Enthusiastic and positive attitude
- Organised with good time management skills
- Excellent communicator
- Ability to work as part of a team
- Willingness to undertake relevant training courses (if necessary)
- Ability to maintain high level of confidentiality
- Communicate to the appropriate qualified member of staff any problems or concerns
- Maintain acceptable standards of practice
- Flexible in approach to service needs
- Treat people with dignity and respect
- Resilience to deal with potentially distressing situations

You will be volunteering for Manchester Health and Care Commissioning and your personal information will be stored safely and securely. You can read further information on how we use your information here - <https://www.mhcc.nhs.uk/about-us/how-we-use-your-information/>

We are working in partnership with Primary Care Networks, GP Federations, Manchester Local Care Organisation and Manchester City Council as part of the delivery of the vaccination sites.

We will not share your personal information with any external third party.